



# 2024 STUDENT EXPERIENCE ACTION PLAN SURVEY

Survey conducted  
March 19 - April 19

Sent to 29,500 students,  
7,176 responses to the survey

Response rate of 21%

Representative sample  
that aligns with the  
EDI Student Census

## SAFETY

- Safety, defined as “feeling safe (emotionally, culturally, psychologically) at the U of A” was the most influential factor (of the survey factors) for most student respondents.
  - 89% students agreed or somewhat agreed with the statement, “I feel safe...”
- Students agreed and somewhat agreed that they feel safe expressing their gender identities (89%), sexual orientation (84%) and their mental health (79%) on campus, and least safe expressing their political beliefs (65%), disability (69%) and religious beliefs (70%).

## NAVIGABILITY

- Navigability of student platforms is an area of opportunity for the university to improve: specifically, students agreed that it was easy to find the information they need on the following U of A platforms: the U of A website (21%), from the Student Service Centre (21%) and Beartracks (41%).

## ACADEMIC AGENCY AND FLEXIBILITY

- 58% of students are aware of faculty advising services.
- 50% of students agree it was easy to access advising services within their faculty.
- 55% of students know the requirements for completion of their current program.
- 56.60% of students are aware of experiential learning opportunities within their program.

## RELATIONSHIPS, CONNECTION AND BELONGING

- Students report feeling more strongly connected to students within their area of study (69% agree or somewhat agree) than to students outside of their area of study (45% agree or somewhat agree).
- 63% of students agree or somewhat agree that it is easy to find and access extracurriculars and athletics.
- International students agree and somewhat agree that they feel connected to students outside of their area of study at a substantially higher rate (54%) than domestic students (43%).

## CLEANLINESS & SPACES

- Of all of the U of A spaces that positively contribute to student experiences, the various libraries are cited most commonly.
- Students reflect more positively on cleanliness of student learning spaces in 2024 vs 2023.

## ACCESSIBILITY

- 12% of respondents are registered with the Academic Success Centre to receive formal academic accommodations. Of those students, 75% agreed and somewhat agreed that it was easy to access formal academic accommodations and 79% said they were able to access supports in a timely manner.

## HEALTH AND WELLNESS SERVICES

- 35% of students have accessed a health and wellness support service during their program, with the top services utilized being the University Health Centre (67%), the University Health Centre Pharmacy (47%) and Counselling and Clinical Services (28%).