

Service – Operating Support Staff

Service Definition and Calculation

- Service means the cumulative employment of an employee (providing service is not broken) and is portable between all parts of the NASA Agreement.
- Leave without pay and time on continuous layoff (provided the duration is more than one month) will not be considered as service.
- For Regular and Auxiliary salaried employees, leave with pay, time on LTD, WCB leave, maternity and/or parental leaves and/or union leaves will be considered as service.

Employee Type	How Service is Recognized	Service Factors
Casual 1 FT Student	The hours are recognized for service only if the employee is no longer a full-time student and continues to work without a 4-month break, works beyond four cumulative years as a student, or is appointed to a Regular or Auxiliary salaried position without any break.	
Casual level 1	Bucket of hours	Hours Worked
Casual level 2 Auxiliary Hourly		 Includes regular hours worked (not including the premium paid) and sick leave Does not include vacation or paid holidays
Regular	Service is established on the date of hire into a salaried position, adjusted by the following calculation for employees with current University service elsewhere:	Months
Auxiliary Salaried		For example: August 15, 2009 to August 14, 2010 = 12 months of service, regardless of whether the employee is full time or part time
	Type of Service	Calculation
	Casual or Auxiliary Hourly (transfers within 4 months)	Bucket hours / 142 = service months less overtime hours
	ISS (transfers within 3 months)	ISS service hours / 152= service months
	Excluded Employees (transfers within 4 months)	Service months
	AASUA positions with service (transfers directly)	Service months

Break in Service		
Regular	Resigns all employment with U of A	
Auxiliary	Is dismissed for just cause	
Casual	Is terminated on probation	
	Retirement	
	Has a break in employment of more than 4 months (unless on recall)	
Regular Only	 Does not return to work within 10 days of receiving a recall notice Is laid off for more than 24 months 	
Supplemental Trades	Has a break in employment of more than 4 months (3 months ISS employees)	
ISS		

The following employee groups have special service provisions. Please refer to your NASA Agreement for further details.

- ISS employees
- Supplemental Trades Persons
- Apprentice

This Tip Sheet is produced by HR Business Services at the University of Alberta. For more information on this topic, please contact Employment Services.